Elevate print and document experiences with a transformational, modern solution[1]



HP Managed Print Services

Solution Brief

Navigating Print and IT Challenges in Hybrid Work

In today's hybrid work environment, organizations face mounting challenges—from manual workflows and inconsistent access to print ecosystems, to increased IT complexity and heightened security risks. 89% of organizations believe MPS is very or fairly important to their digital transformation efforts[2].

HP Managed Print Services (MPS) is purpose-built to address these issues through a modern, transformational solution that enhances employee experiences and streamlines IT operations. With tailored, secure workflows, proactive AI-driven fleet management, and expert service delivery, HP MPS helps optimize print and document management while advancing security and sustainability goals.

Streamline print and document management

Offload the complexity of supporting hybrid work with modern end-to-end print and document management from HP, your single-source trusted partner. From printer fleet optimization to digital transformation and proactive support, we manage it all – securely and globally.

Enable effortless workplace printing

Deliver exceptional employee experiences with proactive support from service experts who integrate AI-powered printers, software, services, and intelligence from WXP[4] – HP's cloud-based platform that uses real-time analytics to keep your workplace running smoothly.

Improve efficiency and manage costs

Control spend with predictable, flexible payment models for continuous management and support. Proactive monitoring and remediation reduce IT burden and downtime, while giving IT leaders the insights they need to keep teams productive.

16%

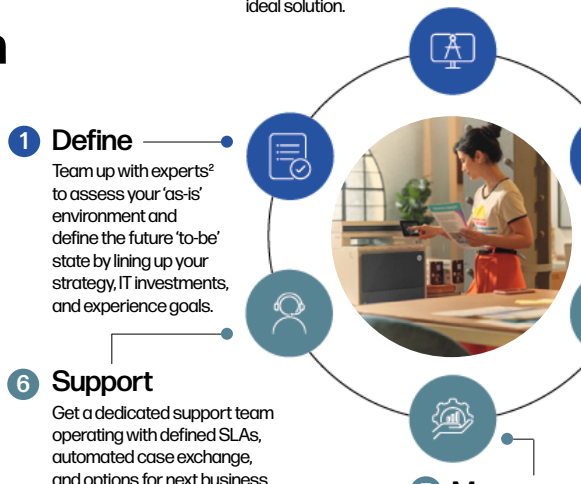
organizations expect their print infrastructure to be fully in the cloud by 2026[3]



Only HP delivers managed experiences across end-to-end employee tech

A proven methodology, to define, design, and deploy an optimal solution to monitor, manage, and support your IT environment.

- The Professional Services[5] team works with you to understand your goals and design a tailored technical blueprint that fits your needs.
- The Transition team ensures smooth on-boarding, followed by proactive monitoring, management, and support—delivering predictive insights and resolving issues before they impact print and workflow operations.



2 Design
Work with experts to develop a comprehensive technical blueprint and build a roadmap for change for your ideal solution.

3 Deploy
Experience a seamless transition into your managed service that includes ITSM integration, expert project management, and modern factory and logistics services.

1 Define
Team up with experts[2] to assess your 'as-is' environment and define the future 'to-be' state by lining up your strategy, IT investments, and experience goals.

4 Monitor
Amplify employee productivity with proactive monitoring and remediation through AI-enabled insights and quick fixes from HP Service Experts.

6 Support
Get a dedicated support team operating with defined SLAs, automated case exchange, and options for next business day response, call to repair, and device exchange.

5 Manage
Boost ROI and end user experience with proactive service management that includes continuous fleet performance analysis, ongoing business reviews, and full-circle print fleet management, from planning through to end-of life.

HP Professional Services
HP Managed Services



Contact your HP Representative or learn more at hp.com/go/mps

[1] HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.
[2] Quocirca Managed Print Services Landscape 2025
[3] Quocirca Cloud Print Services Landscape 2025
[4] HP uses various tools to manage MPS. WXP will be used when available, with features and geographic reach expanding over time. Not all functions will be available at launch.
[5] HP Professional Services require workshops, including the implementation of technical enablement capabilities, and are available in all countries where HP conducts business. Service not available in China. Workshops are in English and may be in-person or virtual. Please contact your HP representative for more details and options for local language support. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service, or the HP Limited Warranty provided with your HP Product.

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